



CITY OF DOTHAN

Community Relations Office

FOR IMMEDIATE RELEASE

DATE: April 15, 2020

CONTACT: Lisa H. Reeder, *Finance Director*, 334-615-4100

Dothan Utilities Disconnections

Beginning on March 17, 2020, the City of Dothan suspended non-payment disconnections for Dothan Utilities customers due to COVID-19. The City of Dothan would like to encourage customers to pay their bills on-time, if possible. In addition, customers who are having a difficult time paying their bill are encouraged to reach out to Southeast Alabama Community Action Partnership (SEACAP) at 1-844-680-2044 to schedule an appointment to request financial assistance.

The City of Dothan intends to extend this non-disconnection courtesy, for a total of two months, through May 15, 2020. After this date, Dothan Utilities customers who are unable to pay their utility bill, due to a hardship from COVID-19, are encouraged to contact the Dothan Utilities Collections office at utilityservices@dothan.org or 334-615-4100 (Option 3) to setup a payment plan on any outstanding amount owed in order to avoid disconnection of services.

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